

Miscarriages of Justice Organisation Victim Support



Annual Report: 2020-2021

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1 Executive Summary

The Miscarriages of Justice Organisation (“MOJO”) is a human rights advocacy service dedicated to assisting innocent people both in prison and after their release. Our main objective is to offer advice and support to innocent people after they are released from prison.

For the last 16 years we have received core funding from the Scottish Government, which has assisted us to continue addressing the problems facing these individuals and their families.

All our service users have been diagnosed as suffering from chronic Post Traumatic Stress Disorder which manifests in mistrust, paranoia, resentment, self-harm, emotional turmoil, alcohol and substances abuse, no interaction, and no self-reliance. It is our belief that to effectively help these individuals, treatment, for their P.T.S.D, should be offered at an early stage on post release.



2 Company Summary

MOJO is a registered company limited by guarantee and a registered Scottish charity. The charity is governed by its Articles of Association in terms of the Companies Act 2006. The charity has a Board of Trustees, which meets monthly to review and direct the charity's activities.

MOJO employs three full time members of staff, with dedicated and committed volunteer support when available.

Trustees

During the year the charity was served by the following Trustees:

Patrick J Hill	Director
Willie Rennie MSP	Director
Tara Hill	Director
Catherine Molloy	Director
Katherine Galea	Director
Kate Laverty	Director
James Boyle	Director

Staff:

Catherine Molloy	Chief Executive Officer
Scott Jenkins	Aftercare and Reintegration Officer/ Welfare Rights Officer
Euan McIlvride	Legal Officer/General Counsel

The charity has had the privilege of working with some wonderful volunteers in 2020 - 2021:

Katherine Galea	Criminologist (Graduate)
Denise Chalmers	Law -University of Strathclyde
Maeve Mackinnon	Law – University of Strathclyde
Lauren McGovern	Law – University of Strathclyde
David Reubens	Law – University of Strathclyde

Kirsty McAuley	Law – University of Strathclyde
Shannon Campbell	Law – University of Strathclyde
Caoimhean MacDhorchaidh	Law – University of Strathclyde
Carmen Rowat	Law – University of Strathclyde
Alana Somerville	Law – University of Strathclyde
Martin Gallagher	Law – University of Strathclyde
Laura Nicol	Law – University of Strathclyde
Karen Lee – Johnstone	Law – University of Strathclyde
Anne Flynn	Law – University of Strathclyde
Lauren McVicar	Law – University of Strathclyde
Sohail Idrees Jafar	Law – University of Strathclyde
Alistair Flett	Law – University of Strathclyde
Cara Hope	Law – University of Strathclyde
Michael Horovitz	Law- University of Edinburgh
Faiza Ashfaq	Law – Glasgow Caledonian University
Heather Gray	Law – Glasgow Caledonian University
Charlotte Richmond	Law – Glasgow Caledonian University
Sara McWhirter	Law – Glasgow Caledonian University
Nyree Collins	Law – Glasgow Caledonian University
Megan Allan	Law – Glasgow Caledonian University

All work with our law student volunteers is led by Euan McIlvride our Legal Officer and overseen by Cathy Molloy and Scott Jenkins.



3 History and Background

The Miscarriages of Justice Organisation was founded in 2002 in Scotland by Paddy Hill (a member of the Birmingham Six who had his conviction quashed and was released in March 1991) and John McManus. Paddy Hill moved to Scotland and the Scottish company Miscarriages of Justice Organisation (Scotland) was formed and given Scottish charitable status.

- 3.1 Consistent with the available research in this field, all our service users have been diagnosed with chronic Post Traumatic Stress Disorder.
- 3.2 Commonly their problems take the form of mood disorders, anxiety-related conditions, alcohol and substance misuse, personality disorders, as well as their chronic P.T.S.D.
- 3.3 All victims, those released suddenly without any slow process, have severe and long-standing mental health problems as well as a deterioration of their physical health.
- 3.4 Most have tried to manage these problems by using support and interventions provided by the NHS and associated services. This often proves problematic due to the perception of these services' limited understanding of the issues surrounding wrongful incarceration. As a result, our service users and their families have become some of the most vulnerable and excluded members of our society.

4 Aims and Objectives

Our aim is to continually improve how we provide practical support and advice to individuals and their families whose convictions have been referred to the High Court and quashed.

We will continue to assist individuals claiming innocence with the SCCRC process and help when required in completing and submitting their application.

We will continue to highlight and educate the public regarding the causes of miscarriages of justice with the intention of keeping focus and attention on miscarriages of justice and keeping the issue in the public forum.

Our main aim and objective is supporting our clients in building resilience and relearning the basics of self-reliance.

We will continually improve how we support families with practical challenges of life on conviction and incarceration as they try to come to terms with the challenges of separation, blame, loss, financial loss, stigma, and lack of emotional support.

Post release we continue to support and advise our clients with alcohol and substance abuse.

We will educate our clients on how to interact in society.

This is delivered through a mentoring programme delivered by staff, volunteers, and their peers

We have been providing a one-stop shop since 2004 for our service users, providing practical support and advice on welfare rights, access to accommodation, income, and health, as well as seeking access to counseling, reintegration, and financial advice.

It is our aim to expand the existing service provided, through staff and volunteer training and partnerships working with other agencies.



5 New Enquiries

The project has had 236 new enquiries from April 2020– Mar 2021.

126 of our new enquiries were non-remit enquiries made up of cases where the enquirer is:

1. serving a sentence which is non-custodial or of less than 4 years;
2. already going through the SCCRC appeals process;
3. not processed by the Scottish criminal justice system; or
4. engaged in a civil, and not a criminal, matter.

All non- remit cases were offered advice and a list of UK & Ireland Support links that may be of assistance

110 of the new enquiries met *prima facie* with our remit and preliminary questionnaires have been sent to them all. On return of the

questionnaires all cases are looked at and passed to one of our volunteer legal/aftercare team to assess.

The Miscarriages of Justice Organisation currently has 152 active cases which our legal/aftercare team are working on.

The Miscarriages of Justice Organisation is currently supporting 33 clients in the community, and their families

Our approach has raised the profile of the organisation with potential clients and has also helped in forging professional links with other agencies and organisations.

6 Aftercare and Reintegration Service

Due to the COVID 19 virus, the Miscarriages of Justice Organisation has had to alter the way we deliver our Aftercare service whilst still providing our clients with the same high standard of care.

When lockdown was announced we did not have a secure system in place to allow staff to work from home but thanks to Cathy Molloy and Euan McIlvride there is now a secure system in place whereby staff can access and share information securely. We were able to implement these arrangements immediately the lockdown was ordered.

Staff worked from home until 31 July 2020.

Cathy ordered and Euan fitted necessary PPE in the office in preparation for staff returning. This included 3 sneeze screens, 2 being fitted between the staff's desks and 1 at the students' area which was used initially for face-to-face interaction with our clients, a sanitizing station for visitors and staff, disposable face masks for visitors and staff, face visors for staff, and soap dispensers and disposable hand towels for both toilets.

The staff Cathy, Scott, and Euan returned to working 3 days per week in the office on 3rd August 2020. The other 2 days staff worked from home.

This decision was taken as our aftercare clients are not coping and needed to interact with us personally.

Visiting the MOJO office, for some of our clients, is the only time they see or interact with another person and as all our clients are suffering severe adverse effects on their mental wellbeing due to Covid19 the decision was made to return for part of the week to support them fully and effectively.

ALL OF OUR CLIENTS ARE NOT COPING WITH LOCKDOWN!

They are experiencing flashbacks and memories of their wrongful imprisonment.

They are not coping with isolation.

They are not coping without human contact and interaction.

They are struggling trying to understand the restrictions of going to the supermarket: queuing to get into the shops, restrictions on numbers of people allowed into the shop, understanding the one way system now put in place to guide shoppers, shops not accepting cash in favour of card payments. These are a few examples of how they are struggling.

Society is having difficulty with the changes which have been put in place for our safety and to stop the spread of COVID 19, however for our clients, all of whom have been diagnosed with chronic P.T.S.D. these changes are having a huge impact evoking feelings of paranoia, stress, anger, defiance, depression, loss, suicidal thoughts, fear, and helplessness.

At present Miscarriages of Justice Organisation is currently supporting 33 clients in the community and 50 family members.

HOW WE ARE HELPING:

All our clients have access to psychological support from Dr Jeremy Stirling, MB ChB (Leeds), MR Psych. Dr Stirling, who is working with the Organisation on a pro-bono basis, is holding monthly clinics whereby our clients can speak to him either by telephone or a Zoom meeting. Dr Stirling also facilitates extra clinics for clients he believes need the extra support.

Scott Jenkins initiated and developed this service by forging a professional relationship with Dr Stirling, where they share information regarding each client, allowing us to help them move forward and achieve their goals.

Scott Jenkins initiated and developed a programme where clients in the community work towards goals. The programme is a three-tier programme where clients are encouraged to decide what they want to achieve and the period they hope to have achieved their set goals. Scott has adopted a timescale system allowing each client to decide when they think they can comfortably achieve each goal they have set, e.g., short term, 3-6 months; medium term, 6-9 months; and long term, 9-12 months. The programme is proving to be successful with many clients

achieving their short-term goals. The programme is helping to empower our clients and boost their morale.

Lockdown has been an extremely challenging and strenuous time, however as an organisation we have acknowledged, implemented, and adapted to the change in our normal work environment and procedures delivering a structured, professional, personal aftercare service catered to each individual client.

Staff are always available to take calls from all clients and their families.

Cathy and Scott telephone each client once a week, normally Friday, to catch up, to discuss their concerns, to reinforce that they are not alone or on their own, that we as an organisation are here to help and to help raise their morale.

Scott is dealing with any benefit enquiries and claims and has been successful in securing PIP at the highest level for a number of our clients during lockdown.

Cathy and Scott are supporting two clients with medical issues as they await surgery which has been delayed due to COVID 19.

Cathy and Scott are engaged in finding suitable housing for two clients, working with each client's local housing office.

Cathy and Scott are supporting a client whose house has been flooded during lockdown. They have found and contacted the landlord of the property where the water is coming from which is above our client's home. Cathy is working with the landlord to make sure any work needed is done in the hope that this can be resolved quickly as the client is very vulnerable.

Euan secured an entire heating and hot water system for a client that had an outdated, broken system at minimal/no cost.

A former client has died during lockdown which has had a devastating effect on some of our clients. Dr Stirling, Cathy, and Scott are supporting clients affected.

Food and other essentials were delivered to all clients in the community and their families during lockdown.

We continue to strengthen our aftercare and reintegration service and strive to expand it further.

For the clients who have had their conviction quashed we attempt to ensure as smooth a transition as possible back into their communities through both emotional and financial support. Scott, Cathy, and 2 aftercare volunteers are dealing with the welfare rights work whereby they act as representative on behalf of the Organisation for clients, ensuring they received their full benefits entitlement and to access adequate housing.

Additionally, we will maintain support for our clients in their endeavors to find employment once they are reintegrated back into the community and where appropriate.

The clients will be encouraged to set their own educational goals in the areas they wish to improve, and the pace at which they want to work towards them. Effectively, this will be a client-led service where they will feel comfortable and at ease in their learning process.

This has the potential to both improve clients' confidence and their self-esteem, providing skills and opportunities for employment and their employment prospects. Additionally, the skills gained in these areas will hopefully lead to opportunities for our clients to enter further education in subjects that are of interest to the individual, giving them focus, ambition and a goal to work towards.

The Organisation encourages and supports our clients in dealing with any issues relating to correspondence regarding their housing, bills, benefits, or any other issues that may arise. We actively encourage our clients to deal with and answer all personal correspondence. We do this by inviting the client to come into the office to use the telephone and computers. Cathy, Scott, Euan, and our dedicated volunteers have worked with several clients showing them how to use a computer and have helped them to set up e-mail accounts to receive and send correspondence. **We will offer advice when asked.**

We continue our peer-mentoring programme whereby a client who has been reintegrated into the community with a high level of success will be paired with a client who is struggling. **This provides the opportunity for the client to be supported by someone who has a shared experience who can offer reassurances and understanding.**



The Miscarriages of Justice Organisation continues to have successful relationships with Court Services and Criminal Justice Social Work who often refer potential clients or telephone the office for advice re a client they need help with: **Ongoing**

We also continue to have successful relationships throughout Scotland with local councils, medical practices, gas and electricity providers, Job Centre Plus, money management centres and groups, DWP, schools and education services, churches, (foodbank referrals and spiritual guidance), Women's Aid, Women's Refuge, Alcoholics Anonymous, Narcotics Anonymous, Gamblers Anonymous and Al Alon: **Ongoing**

The Organisation has a good working relationship with the SCCRC. The Miscarriages of Justice Organisation is recognised by the SCCRC and the Law Society. Our details and literature are included in their information packs sent to all prisons in Scotland: **Ongoing.**

The Organisation has and continues to establish links and affiliations with national and regional unions including, the RMT, Unison, FMU and the TUC: **Ongoing.**

The Organisation has established links with the Richmond Fellowship Scotland who wish to refer to us any enquires that come through their service they feel may benefit from our service: **Ongoing**

The Organisation has a good working relationship with all Universities in Scotland in particular the University of Strathclyde, the University of Glasgow, Glasgow Caledonian University and Edinburgh Napier University: **Ongoing.**

The Organisation has a website, Facebook page and Twitter account where we regularly post articles not only concerning miscarriages of justice, but we also include any publications that may be of interest to our member group: **Ongoing**

The Organisation e-mails a monthly newsletter to a growing mailing-list of subscribers: **Ongoing**

7 Medical

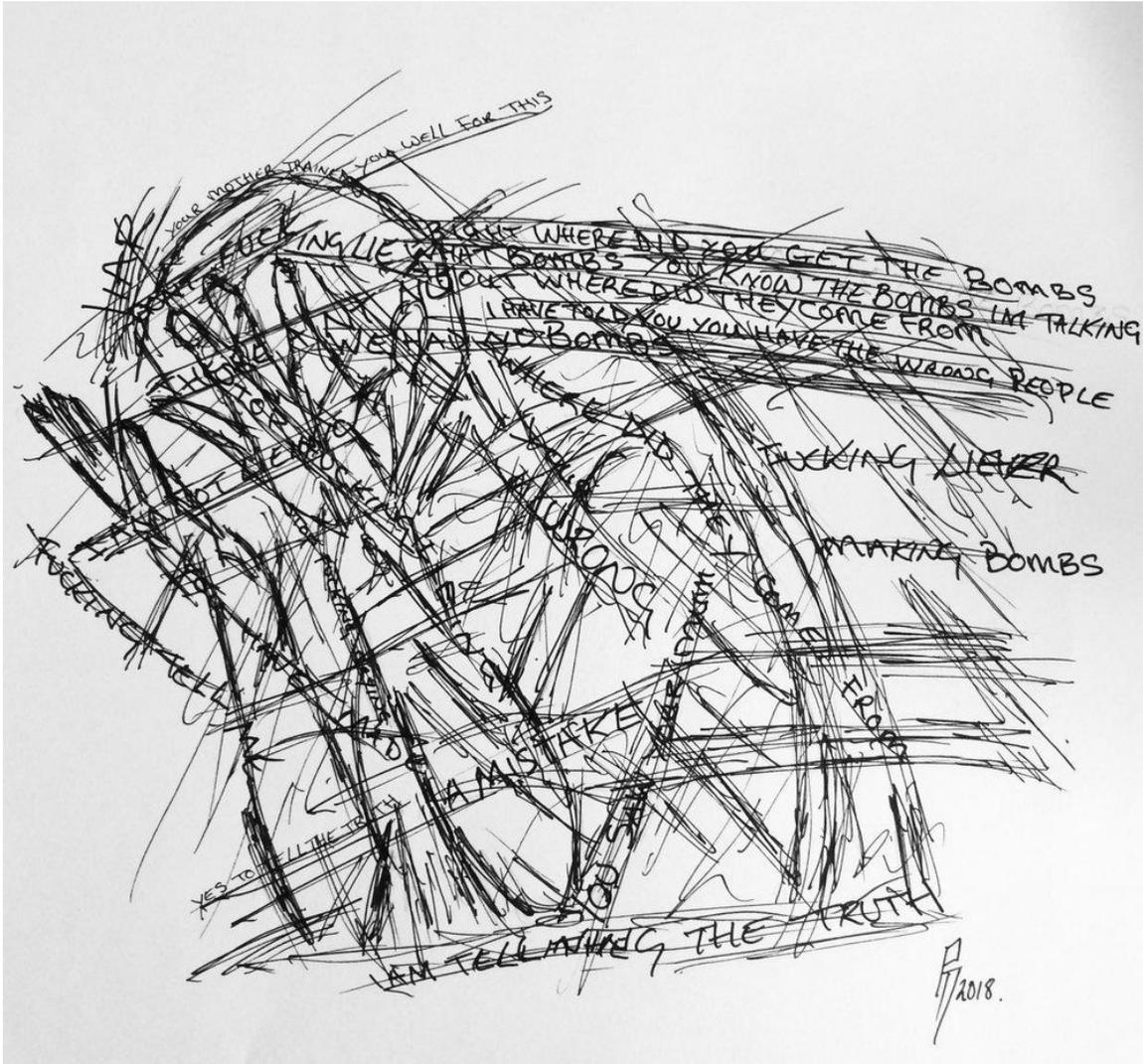
The Miscarriages of Justice Organisation works with consultant psychiatrist Dr Jeremy Stirling, MB ChB (Leeds), MRCPsych, who has been a consultant psychiatrist since 1998. He is on the GMC specialist register for both general and substance misuse psychiatry. He worked for 30 years within the NHS services particularly providing care for those with mental illness and addiction. He has extensive experience in working with a range of difficulties including PTSD, depression, and anxiety. He trained in EMDR in 2003, sensorimotor psychotherapy in 2009, brainspotting in 2012 and QEEG guided neurofeedback in 2014. Dr Stirling utilises all these approaches.

Dr Stirling's services are on a pro-bono basis. He has worked and continues to work with all our clients through the Pandemic.

Due to their trauma some of our clients suffer from drug and alcohol addiction, (self-medicating). The organisation provides access to counselling and support through Alcoholics Anonymous, Narcotics Anonymous and Al Anon to all clients who suffer from addiction. Although the Organisation provides access to this service and encourages clients to take part it is their choice as to whether they participate or not: **Ongoing.**

The Organisation has initiated a cross-party group with MP's and MSP's in both the UK and Scottish Parliaments relating to the medical resources and aftercare provision that is available to our clients:

Ongoing.





8 Legal and Education

Miscarriages of Justice Organisation provides an Advocacy Service which is not funded by the Scottish Government; however, we feel strongly that it would be remiss of us if we did not keep you updated with both our Advocacy and Aftercare services as most of our clients cross over from one to the other.

For those clients currently in prison we provide an advice and support service whereby we will act as an advocate on their behalf in relation to their legal representatives and in terms of their personal wellbeing. This approach helps to forge a relationship of trust between the client and staff which will be hugely beneficial if the client is successful in having their conviction quashed, as their transition to our Aftercare programme will be smoother.

Miscarriages of Justice Organisation secured 3-year funding provided by the Roddick Foundation to employ and secure a salary for our in-house Legal Officer Euan McIlvride, who is a qualified, enrolled, non-practising solicitor.

Euan had been an unpaid volunteer with the Miscarriages of Justice Organisation for over 4 years and has been a huge influence in establishing our Legal Casework/Advocacy Service, provided by a team comprised entirely of volunteers who are at an advanced stage in, or have recently completed, their undergraduate studies in law and criminology. They are highly trained in the relevant law but lack the practical experience essential to the effective formulation and preparation of appeals.

Due to COVID-19 restrictions we have been unable, for part of the year, to have law students from the various Universities we work with in the office.

Our immediate objective was therefore to finesse our arrangements for remote working, remote tuition and training, and remote team-building. Euan was in daily contact with our Legal/Advocacy Service team, offering support and advice to them, as they are also struggling in this challenging time.

Although they could not work on their cases, we maintained their engagement with the Organisation, and with the issue of miscarriage of justice.

They were encouraged to write articles for our newsletter.

We have encouraged their participation in a Scottish Government consultation over proposed new legislation and they are currently contributing to the consultation for the Miners' Pardon proposal. The volunteers are encouraged to engage with us in a debate on this, and they are doing so enthusiastically. In this way we will be able to submit, in this important law-making exercise, proposals that reflect the views of our volunteers, and the experience gained in their work with us.

This has proven to be a fantastic way to keep our volunteers engaged and to show them that their opinions matter to the Organisation. It is also a valuable introduction, for our volunteers, to the processes by which law is developed in Scotland.

We very quickly were able to have our casework conducted remotely. This has involved our digitising case materials (defence files, productions etc), placing these on a dedicated, firewalled, on-site server and permitting remote access and remote working (including teamworking) by secure VPN access to the server. This has created a "virtual" office environment whilst ensuring an appropriately high level of data security. Supervision by the Legal Officer is achieved by email, telephone, and video.

In January 2021 Euan developed a programme which enables the delivery of tutorials, by video conference, to 28 student volunteers from the University of Strathclyde, Glasgow Caledonian University and Edinburgh Napier University. We secured the agreement of the universities to allocate to us time within their own teaching calendar, so that our interaction with our students, whilst remote, was collective rather than individual. The universities with whom we work remain committed to our project. We value, and we applaud, their kind assistance in enabling this work to continue.

The tutorials cover all aspects of miscarriage of justice and appeal law. The experience that the Miscarriages of Justice Organisation offers the law students is invaluable to them as developing lawyers and is highly valued by the universities who provide us with our volunteers. This experience is gained not only in the provision of legal casework support, as each of our volunteers is trained in the aftercare services that we provide and has practical involvement in that work. Our own approach to our services is holistic, and we recognise them as complementary.

The Miscarriages of Justice Organisation is working in partnership with Glasgow Caledonian University and Edinburgh Napier University whereby students are awarded course credit for training inhouse with MOJO. Following on the success of this arrangement Glasgow Caledonian University and the University of Strathclyde has introduced dedicated Miscarriage of Justice modules to their Ll. B syllabus.

We are educating the lawyers of tomorrow. Which is, on one analysis, the most important function of our Advocacy and Education project.

We have a have a waiting list of students wanting to volunteer with the Organisation.

The Legal Team are currently working with 152 cases which are a mix of cases ready to make an application to the SCCRC and new enquiry cases.

The Organisation is now able to recover, from their trial solicitors, clients' files, and paperwork. This has been a significant advantage and has made a huge difference. It allows the Legal Team more quickly and efficiently to assess whether the enquiry meets the Miscarriages of Justice Organisation requirement of objective factual innocence.

We have submitted to the Scottish Criminal Cases Review Commission applications for review of the convictions of four clients.

We are preparing a further five such applications.

We pursued, for a client, a successful claim to miscarriage of justice compensation.

Fighting a miscarriage of justice is one of the hardest and loneliest journeys anyone will have to walk, with the Miscarriages of Justice

Organisation's guidance and support they are not walking that journey alone

The Miscarriages of Justice Organisation assists and supports only those who have an objectively stateable claim to factual innocence of the offence of which they have been convicted. Robust assessment of the claim to innocence is at the centre of our assessment of every application for assistance we receive.

9 Keys to Success

The Miscarriages of Justice Organisation is committed to openness, honesty, and transparency in every aspect of the work we do. We expect the same from our service users, staff, and volunteers.

We continue to improve our management procedures.

With a continuation of funding from the Scottish Government we will be able to continue to provide this crucial service. We continue to engage with the Justice Directorate, the Scottish Government, and other agencies in discussions on how service users' psychological needs can be best met.

All individuals who have been offered support from MOJO have welcomed it. We have engaged with service users consisting of primary clients and secondary. We have engaged with remit and non-remit cases.

We continue to support our clients' needs.

We accompany all clients to medical appointments

We facilitate psychological assessments and appointments within a dedicated safe space in the organisation's office.

We continue to support our staff and volunteer needs.

We continue to provide courses and training days for staff and volunteers.

We continue to have a good relationship with DWP and will continue to work with them in supporting our clients.

We continue to provide support to service users with benefit claims, advice, access to medical services, access to accommodation in addition to emotional support when required. All primary service users have been diagnosed with chronic post-traumatic stress disorder. Due to this, MOJO provides a 24-hour support service.

We continue to work with, advise and support other groups and agencies such as JENGBA, The Miscarriages of Justice Service within the Royal Court of Justice CAB office, Women's Aid, SAMH, the Roddick Foundation, the Rowantree Foundation, United Against Injustice and SCVO.

We continue to work with different unions in raising awareness and fundraising. Branches of the RMT continue to support and affiliate to MOJO.

We continue to pursue funding and fundraising opportunities for MOJO.

There are three key areas which are extremely important in helping our clients' reintegration into their communities, allowing them the best opportunities available to move forward.

These are: our Aftercare/ Reintegration, Legal/Education and Medical Services.

We will continue to improve these services through listening to our clients' needs and delivering a professional bespoke service which meets each individual's specific needs.

10 Conclusion

Cathy's new role is a full-time managerial position. Her duties will include dealing with administration, funding applications, monitoring and evaluation of new software systems being introduced. She is also working to improve the Miscarriages of Justice model which will follow better practice within the Organisation, allowing information to be available and easily shared within the Organisation. She will also take responsibility for the Aftercare/Advocacy function, holding weekly staff/volunteer meetings to ensure that everyone knows what they will be working on, and to be updated as to progress. Cathy will also be working alongside and supporting staff/volunteers/clients to ensure that MOJO provides the best service for our clients and their families.

During the period March 2019 – August 2019 we conducted an in-depth review of our constitution and governance arrangements. These were comprehensively amended to reflect the changes in companies and charities law since the Organisation was founded. Our governance and compliance arrangements are now entirely in keeping with current best practice.

We have secure onsite server storage.

The website is now up and running.

We have updated our IT equipment thanks to donations, which has professionalised how we record the work we are carrying out. We have developed our own, bespoke, case-management and client relationship management systems.

We record all information regarding our clients electronically and update new information as it comes in.

We have updated our telephone system to accommodate the level of calls the Organisation is receiving, allowing us to take more than one call at a time.

These changes have made a huge difference in professionalising the services we provide as well as assisting our compliance with stringent, recently introduced, data protection regulations

We are meeting and working with outside agencies who can help us to support our clients towards their goals. We will re-apply to the National Lottery for funding which will enable us to employ an extra part-time aftercare staff member and will give us the extra funding the Organisation needs to enable us to guide our clients through positive and transformational life changes.

The most immediate success is simply that we have maintained this essential service, and we have done so to a high, professional, standard during an extremely critical time due to COVID19.

Mr James Boyle has resigned, for personal reasons, as a director and trustee of Miscarriages of Justice Organisation. The trustees record their sincere thanks to Mr Boyle for his selfless contribution to the success of the Organisation, over many years.

Miscarriages of Justice Organisation has appointed two new members to our board;

Kathleen Laverty is a solicitor employed to run the law clinic at the University of Strathclyde. Kathleen has a close professional relationship with our advocacy and education service, and a keen understanding of the work that we do.

Katherine Galea is a criminology graduate who has provided excellent service to the Organisation as our senior volunteer, and who is appointed as a representative of our volunteer staff.

Miscarriages of Justice Organisation will endeavour to inform the Scottish Government of any changes within the Organisation which they should be aware of immediately.

It is our aim to continue to professionalise and expand the service we provide.

We continue to enjoy the confidence of our Service Users, our volunteers, the Scottish Government, The Office of the Scottish Charity Regulator, the many Universities we are so grateful to work with and our many supporters.

Thank you for your continued confidence and support.

11 Client Report

Key

SP – Support Plan – Each client with ongoing support needs has the opportunity to engage with a bespoke support plan designed to identify that client’s unique set of needs and difficulties at present and their targets, goals and ambitions for the future. The aim of each programme is to render each client’s reintegration back into their own lives, families, communities, and careers where possible, as free from issue as possible by addressing and unpacking difficulties they are facing from the outset. By focusing on meeting small targets shows our clients that their goals are achievable as a means of increasing their independence and the level of ongoing support that they require moving forward. Each support plan is monitored every three months, to monitor changes and receive feedback from the client on how the Organisation can improve the support they receive.

WR – Welfare Rights – Our in-house Welfare Rights Officer carries out an entitlement check for each client, oversees each claim by dealing with the Department of Work and Pensions on their behalf and ensures that each client receives meaningful advice and assistance and gets what they are entitled to.

H – Housing Advocacy – This service aims to ensure each of our clients is housed in safe and appropriate premises by dealing directly with criminal justice social workers, local authorities, and housing associations on behalf of the client. This also includes dealing with landlords or factors for clients when problems arise within their home that they do not know how to address.

P/S – Psychosocial Support – Our relationship with our clients is built on trust. Each client receives regular contact from their support worker to discuss their lives and their well-being. We aim to use the ability to build a professional relationship and communicate with their support workers at MOJO to learn how to trust others and prevent clients who would otherwise isolate themselves from the rest of the world from doing so.

PC – Psychiatric Care – We are fortunate to have the ability to utilise the time of a consultant psychiatrist who works with our clients on a pro bono basis. Clients who require regular sessions either monthly or fortnightly receive regular access to sessions, and a monthly clinic of three sessions allows each client access to the support available as needed throughout the year. The sessions can take the form of 1:1 counselling, eye-movement desensitisation and reprogramming (EMDR) and developing coping strategies for the client's ongoing, and often severe, mental health problems. This service has meant that previously undiagnosed problems have been addressed and that specialist, appropriate support tailored for our clients' specific needs is now available. This has been universally well received by the clients.

Med/GP – Medical Advocacy – Including the above support the Organisation engages with the clients GPs, occupational therapy professionals, reviewing clients' medication, trauma centres and local community mental health teams.

F – Families – Where clients have family or an extended support network around them, their families and extended support network will receive secondary support from the Organisation

W – Welfare Check – With our most vulnerable clients, or any client when they are at their most vulnerable in times of crisis, health and wellbeing is regularly monitored.

Aftercare and Reintegration Report

<i>ID</i>	<i>SERVICE START</i>	<i>SERVICES RECEIVED 2019/20</i>
1	2012	SP, WR, P/S, PC, W, H, F
3	2017	P/S, PC, F
4	2005	WR, P/S
5	2016	SP, WR, P/S, PC, Med/GP, F, H
6	2002	WR, H, P/S, PC, Med/GP, W
7	2011	WR, P/S
8	2001	WR, Med/GP, PC, P/S
9	2016	P/S, F
11	2009	SP, WR, P/S, PC, Med/GP, F
12	2013	WR, P/S
13	2013	WR, P/S, PC, Med/GP, F
14	2002	P/S
16	2002	P/S, F, W
19	2001	WR, P/S, PC, Med/GP, F, W, H
21	2014	SP, WR, H, P/S, PC, Med/GP
22	2010	P/S
24	2016	SP, WR, H, P/S, PC, Med/GP, W
27	2019	SP, P/S, PC, Med/GP, F, W, H
28	2020	SP, WR, H, P/S, PC, F, H
29	2020	SP, WR, P/S, PC, F
30	2020	SP, WR, P/S, PC, Med/GP, F
31	2021	SP, WR, P/S, PC, Med/GP, F
32	2021	F, WR
33	2021	SP, WR, P/S, PC, Med/GP, F

